



PRESS RELEASE

I.R.I.S. announces the implementation of a system to manage incoming dematerialised flows at Unedic

Louvain-la-Neuve, 3 February 2009 – I.R.I.S., a company listed on Euronext Brussels and specialising in Intelligent Document Recognition¹, Electronic Document, Content & Process Management² and optimised IT Infrastructure, announces the implementation of a system to manage incoming dematerialised flows at Unedic.

Unedic is the Federative Institution of the Associations for Employment in Industry and Commerce (ASSEDICs) spread across the entire French territory, including the overseas departments. Its main area of activity consists in managing funds linked to the costs of running all the Institutions, including the expenses associated with implementing the new unemployment insurance agreement. On 1 January 2009, UNEDIC and ANPE (Institution that manages Jobseekers) merged to produce a single organisation.

Serge Dahan, CEO, I.R.I.S. France: *“Unedic wished to make its entry into a world of exchange on a 100% dematerialised basis, with the aim of achieving 100% digital circulation of information. To do so, it sought a partner that could advise it, provide it with a solution and assist it in integrating this solution – with the desired solution additionally being a nationwide application. The objective pursued was to place electronic document management at the heart of the IT system and to link all the business area applications to the EDM system. In this way, Unedic agents would be able to access all mail arriving at and leaving the organisation – using a newly designed user interface and with their tasks executed on an ongoing basis.”*

Unedic carried out its consultation in the form of a public call for tenders for which I.R.I.S. France was selected both as publisher of the ARCHEA solution and as integrator for the future EDM solution.

¹ Intelligent Document Recognition (IDR): automatic recognition of the content of documents, whether structured (forms) or unstructured (incoming mail, invoices, etc.)

² Document, Content & Process Management (DPCM): term covering the following technologies: intelligent document recognition (IDR), electronic document management (EDM), electronic content management (ECM) and business process management (BPM)

I.R.I.S. met Unedic's needs by installing a system for managing incoming dematerialised flows, enabling Unemployment Insurance to progress in four major areas:

- meeting the expectations of jobseekers and businesses by guaranteeing a personalised and certified service
- increasing the overall performance of Unemployment Insurance by reconciling control of running costs and improving the quality of service and handling
- intensifying the efficiency of the mechanisms for return to work by harmonising the actions of the various partners
- committing to a zero paper approach in the circulation and exchanges of its incoming flows.

The electronic document management (EDM) solution ARCHEA provides the institutions (ASSEDICs and GARPs) with management of incoming dematerialised flows for channels dealing with paper letters, faxes, emails and internet forms, as well as for the jobseekers' and employers' areas. This is both a workflow solution and a storage solution for these incoming dematerialised flows, which can be used for outgoing dematerialised flows (paper letters, faxes, emails, etc.) so that any letter issued or received is reproduced identically. It can also keep exchanges between the employer or the jobseeker on the one hand and the ASSEDICs on the other.

There are multiple benefits for both the employer and the jobseeker, beginning with the presence of an interlocutor familiar with their exchange file and therefore capable of providing rapid answers. The Unemployment Insurance itself accesses in real time the ASSEDIC/Employer or Jobseeker exchanges and focuses on the main employer or jobseeker activity as a result of automation of certain tasks. The system also gives visibility to the growing volumes of incoming flows in order to adjust management of activity and better spread the handling load.

At its 6,200 agencies, 8,000 ECM users send 600,000 emails and 580,000 faxes a year, while 25,000,000 letters arrive and 5,000,000 letters leave annually.

About I.R.I.S. www.irislink.com

I.R.I.S. mission is to increase our customers' productivity and knowledge through helping them better manage their documents, data and information.

I.R.I.S. Products & Technologies develops technologies and products for Intelligent Document Recognition and markets its portfolio on a worldwide basis through strong partnerships.

I.R.I.S. Professional Solutions enables companies and administrations to find in one company the innovative expertise and hi-tech solutions to efficiently manage documents, information flows and IT infrastructure.

In 2007, the revenue of I.R.I.S. Group was 95.062.297€.

I.R.I.S. has more than 550 employees based in Louvain-la-Neuve, Vilvoorde and Antwerp (Belgium), Orly (France), Windhof (Luxemburg), Amsterdam and Maastricht (The Netherlands), Aachen (Germany), Delray Beach (USA), Hong-Kong (China) and Oslo (Norway).

Press contact:

Evelyne Henderyckx

Press Relation

I.R.I.S. Group

Tel: +32 (0) 10 48 74 56

E-mail: Evelyne.henderyckx@irislink.com